

**City of Edmonton**  
**Accessibility Advisory Committee**  
**(AAC) Meeting Minutes**  
**September 13, 2021**  
 Google Meet  
 4:30 pm – 6:30 pm

**Present:** S. Amer                      K. Boyd                      J. Caza  
 C. Jones                              S. Klassen                      P. Kocon  
 T. LaRiviere                      J. Pisesky                      P. Reeves  
 M. Vautour

**Regrets:** C. Brenneis                      C. Knack                      T. Rice  
 I. Stefaniuk-Gaudet              N. Sunderji                      Z. Weeks

**Staff:** S. Beukian                      C. Lamoureux                      H. Craig  
 A. Szafranski

<b>Notes</b>	<b>Action</b>
<p><b>1. Call to order</b></p> <p>At 5:04 pm</p>	
<p><b>2. Approval of agenda</b></p> <p><b>Agenda of September 13, 2021</b></p> <p>Moved by J. Caza</p>	<b>Carried</b>
<p><b>3. Approval of minutes</b></p> <p><b>Minutes of September 13, 2021</b></p> <p>Moved by C. Jones</p>	<b>Carried</b>
<p><b>4. City Council update</b></p> <p><b>5. Old Business</b></p> <p>1) Parados - Vision/Post it <a href="#">Draft Vision/Values Statements</a></p> <p style="margin-left: 20px;">i. Parados sent draft vision/value statements for AAC members to review.</p> <p style="margin-left: 20px;">ii. AAC members should consider aligning their values (barriers) with those of Policy C602.</p> <p style="margin-left: 20px;">iii. AAC members to look at making the vision, mission and value statements more concise.</p> <p style="margin-left: 20px;">iv. Next steps:</p>	<p>Tabled</p> <p>AAC members are to send feedback on the draft mission, vision and value statements by Friday October 15, 2021.</p>

- a. Work with AAC members (Jaime/Zach) to ensure the mission, vision and value statements are concise.
- b. Mission - Intentional and purposeful too similar, do not need both.
- c. Take a look at the value headings and adjust as 2/3 start with action words.
- d. A. Szafranski to take wording suggestions back to Parados for updates.
- e. The Community Engagement subcommittee will work with Parados on the social media next steps (AAC channels, audience and the next recommendations from Parados).

**6. New Business**

1) CoE Election Web/Video link - how to find information [Accessible Elections Page](#)

- i. A. Szafranski flagged a few issues with the accessible election group:
  - a. Timing issues with ASL on their videos caused uploading them to be delayed
  - b. Cannot access the link to accessible election page from the main page
  - c. Have to search accessible election versus Edmonton elections
  - d. Social media messaging was confusing and inconsistent
  - e. Staff were trained on how to use hearing loops but did not test first to see if they were in working order
- ii. Contacted accessible election group and they were able to address some of the issues for the upcoming election.

2) IDPD sponsorship potential

- i. CE did a scan for the International Day of Persons with Disabilities (IDPD) events that would be occurring around December 3rd, 2021 and how AAC could support local events.
- ii. AAC was involved in IDPD events in the past.
- iii. Z. Weeks is the chair of IDPD Edmonton. CE suggested that AAC support IDPD in a monetary way in a one-time funding request.
- iv. IDPD Edmonton will be a virtual event. The theme is paralympics and competitive sports.

AAC can continue to send feedback for future elections.

**MOTION:** provide sponsorship to IDPD Edmonton for maximum of \$2000

2nd S. Amer  
Majority Vote

Carried

## 7. Administrative/Executive Update

### 1) Member attendance

**MOTION:** In accordance with AAC attendance policy and bylaw 17002 'member termination' the AAC moves to request Nadeem Sundji to be terminated by City Council.

2nd S. Klassen  
Majority Vote

Carried

### 2) Pivotal Taxi Research - discussion

- i. AAC has been concerned with accessible taxis within the City of Edmonton for a number of years. Members in the past have heard anecdotal issues: taxis not showing up, late, poor customer service, etc.
- ii. In 2019, the AAC went to Council with a report on the issues with accessible taxis. Within the report, issues were identified with recommendations of possible solutions. AAC also included as supportive information:
  - a. Two insight survey results
  - b. 2006 Laidlaw case
  - c. Survey from Medically at Risk Drivers in Alberta (MARD) on the needs of accessible taxis in Edmonton and rural communities.
  - d. A municipal scan of five to six jurisdictions.
- iii. Recommendations for Council to consider:
  - a. Consulting or surveying taxi users and driver's side to determine the gaps.
  - b. Public education on reporting through 311.
  - c. Larger municipal scan, working with Vehicle for Hire (internal COE).
  - d. Enhance taxi driver training.
  - e. Explore the possibility of a centralized dispatch system.
- iv. The report went to Vehicle for Hire to implement recommendations. Vehicle for Hire commissioned Pivotal to do a report for them on accessible taxis in order to get some of the data that we were looking for in the recommendations (municipal scan and driver/agency interviews).
- v. Pivotal will come to the AAC to give a report back on their findings.
- vi. Vehicle for Hire updated their accessible driver training.

AAC to invite Pivotal to come to the November AAC meeting to present the draft report.



<p><b>8. Other Committee Work</b></p> <ul style="list-style-type: none"> <li>1) Intake update</li> <li>2) Policy Review update <ul style="list-style-type: none"> <li>i. Policy members reviewed the draft of the AAC Checklist for updates to align with the COE’s Access Design guide, and a few more updates are needed before sharing with the AAC.</li> <li>ii. Started brainstorming additions to the COE Code of Conduct. Started a draft and will discuss it further before bringing it back to the AAC for ratification.</li> </ul> </li> <li>3) Community Engagement update <ul style="list-style-type: none"> <li>i. Talked about intersectionalities and reflections on September 30, 2021 Truth and Reconciliation statutory holiday.</li> <li>ii. CE is researching how to expand the reach of the AAC and also include those with mental health and addictions.</li> <li>iii. Hosted COE election presentations. The presentation is on AAC social media and members are encouraged to share with their communities.</li> </ul> </li> </ul> <p><b>9. AAC Calendar</b></p> <ul style="list-style-type: none"> <li>i. Individual committee work.</li> </ul> <p><b>10. Round Table/Social Media</b></p>	
<p><b>11. Adjournment</b></p> <p>The meeting adjourned at 6:36 pm.</p> <p><b>Next Accessibility Advisory Committee meeting will be November 8, 2021.</b></p>	