

NOISE MITIGATION PLAN

A noise mitigation plan is required when a patio is located on public property and proposes to use audio-visual equipment.

The temporary patio program is based on mutual trust, respect, and accountability between businesses, the City, and the general public. We are asking businesses who will be using audio-visual equipment (such as, TVs, speakers) in their temporary patio spaces to provide a noise mitigation plan. This will explain exactly how they will be keeping noise to a minimum and being a good neighbour.

A noise mitigation plan must answer the following questions:

How will sound be managed at the location? Who will be responsible for noise levels? For example: security staff or a manager on site will conduct periodic walkthroughs of the patio to assess noise levels, and if necessary, remind patrons to keep noise to a minimum.

How late into the evening will it remain open? How many speakers are present, and where are they located?

Consider your patio hours of operation and how the noise levels will comply with the **Community Standards Bylaw 14600**, specifically Sections 14, and 19-22. Are patio hours different from the venue (does the patio close at 10pm and can patrons move indoors?)

How are you ensuring that your speakers will not interfere with neighbours or traffic? For example, set TV volume to a consistent level, and keep in mind that the volume should be turned down in the evening after 10pm. Speakers and TVs should face inwards, and away from the adjacent roadway.

How will noise be managed outside the venue and who is responsible to ensure that noise from the venue does not disrupt surrounding properties?

For instance, It is a good idea to touch base with neighbours to let them know what will be occurring and if there are concerns to chat with the managers.
